

PRODUCT/TECHNICAL BULLETIN

Date: <u>4/21/2025</u> Bulletin Number: <u>PB-0003</u>

Freight Damages

Emergency Bulletin:

Please have all receiving personnel inspect all shipments for torn or crushed boxes. They cannot sign for damaged boxes and then file a return. It must be notated on the bill of landing at the time of receiving. If they do not sign, Valley Chrome can assume your personnel damaged the items after receipt if not noted at time of delivery.

FREIGHT DAMAGES CAN ONLY BE COLLECTED IF NOTED AT THE TIME OF RECEIPT

